
Library Hours

— A new proposal —

Issue

- Most frequent feedback from patrons is that hours are confusing, inconsistent, and they don't know when we're open.
- Current hours create awkward breaks in the day and week that are troublesome for staff.

Businesses on or near Main St.

- Five businesses are open past 7pm.
 - Cal Fitness–open 24 hours
 - Pizza Land–open till 8pm
 - Marketplace–open till 8pm
 - Mei Ho Chinese–open till 9pm
 - Raiders lanes–open till 10pm
- Of businesses that are closed 1+ days during the week, about half are closed on Mondays.

Library Foot Traffic Trends April 8-May 20 (6 weeks)

- Busiest hour of the day: 2-3pm. 207 people
- Least busy hour of the day: 8-9pm. 5 people
- Average ~28 people/day
- Busiest day: Tuesdays–storytime is at 9:45am
- Out of 113 patrons who came between 9-10am
 - Tuesdays: 75
 - Saturdays: 38
- 25 patrons came to the library between 5-5:30pm

Proposed new hours

- Goal: Consistent hours that are easier to remember.
- Goal: Meet a variety of people's needs in terms of time of day.
- Goal: Ease unnecessary staff burden.
- Proposal: 26 hours/week. Two 7-hour days, two 5-hour evenings, one 2-hour Saturday w/limited staff.

Current vs. Proposed Hours

Current Hours (26)		Total Hours
Sunday	Closed	
Monday	2:00-5:30 pm 7:00-9:00 pm	5.5
Tuesday	9:00 am-1:00 pm 2:00 pm 5:30 pm	7.5
Wednesday	Closed	
Thursday	2:00-5:30 pm 7:00-9:00 pm	5.5
Friday	2:00-5:30 pm	3.5
Saturday	9:00 am-1:00 pm	4

Proposed Hours (26)		Total hours
Sunday	Closed	
Monday	Closed	
Tuesday	10:00 am-5:00 pm	7
Wednesday	2:00-7:00 pm	5
Thursday	2:00-7:00 pm	5
Friday	10:00 am-5:00 pm	7
Saturday	10:00 am-12:00 pm	2

Hours Explained

- Tuesday: 10am-5pm (7 hours)
 - Storytime would be pushed back to 10:15 or 10:30 am.
 - Wendy could do storytime on Tuesday or Wednesday.
 - Alternating lunch breaks on the two days.
- Wednesday: 2pm-7pm (5 hours)
- Thursday: 2pm-7pm (5 hours)
 - Having the evenings two days in a row prevents staff from having to close one night and open the next morning both days.
- Friday: 10am-5pm (7 hours)
 - 5pm is the most common closing time in the system on Fridays.

Hours Explained

- Monday: Closed
 - Allows staff to have a 2-day weekend, making it easier to get the needed rest, instead of having their time off broken up during the week.
 - One of the most common days for OWWL libraries to be closed.
- Saturday: 10am-12pm (2 hours)
 - Skeleton staff: 1 staff member on a rotating basis, so no one has to work every Saturday.
 - Allows us to offer services when more people may have time to come to the library, without negatively impacting our staff.
- Sunday: Closed

OWWL libraries

- Wood library is the only other OWWL library open until 9pm.
 - Wood Library serves a population of ~27,000 and is open 67 hours each week—the most of any library in the system.
- 3 libraries are open on Sunday, 39 are closed.
- 13 libraries (31%) are closed at least 1 other day during the week (besides Sunday)
- Mondays and Fridays are the most popular days to be closed (4 libraries each)
- At least 2 libraries are closed on any given day.

Benefits to proposed hours

- Hours are more consistent and easier to remember.
- Move from 3 to 4 days each week that we're open from 2-3pm, our busiest hour.
- Continue to offer morning, afternoon, and evening hours.
- Easy to expand hours as resources grow.
- Offers additional Saturday hours during the summer.
- Realigns hours to better meet current patron demand.
- Removes awkward breaks in the day for staff.
- Creates more consolidated time off for staff.
- Better aligns hours to other nearby businesses.